

EMC Intranet “In a Box” Implementation Service

Business Challenge

When a company’s information and resources are geographically and functionally dispersed, information sharing and collaboration can be challenging. Portals bring together information “silos” and provide a shared area where ideas can be exchanged and discussed. Oftentimes though, companies struggle with how best to plan, implement, and operate a corporate portal.

Additionally, many companies have implemented Microsoft infrastructure technologies and are adopting the Microsoft Office SharePoint® Server 2007 (MOSS 2007) platform. While training and information sources abound, it can be challenging to develop a vision and plan for the technology and then implement it in a timely fashion. Careful attention to governance, operational administration, and change management is vital. These critical elements drive long-term success, but it becomes easy to get caught up in “analysis paralysis.” Success is achieved when best practices are enacted along with the execution of a stepwise plan that delivers meaningful features quickly and incrementally to employees. This approach ensures success of early project phases—critical to building momentum and driving the adoption of new technology.

Service Description

The EMC® Intranet “In a Box” Implementation Service provides customers with a MOSS 2007 solution, from concept to production-ready, in just six weeks. To execute successfully within this short timeframe, EMC leverages tools, templates, guidelines, and methodologies built upon the expertise developed through completion of hundreds of MOSS 2007 projects. These assets are leveraged collaboratively with the client’s resources during project execution to drive decisions quickly and maximize knowledge transfer, comfort, and experience.

This service first establishes an initial vision for MOSS 2007 and then executes the first step of that vision by implementing a production intranet. The EMC team works closely with client stakeholders, designers, and IT staff to drive decisions quickly and maximize knowledge transfer. Deliverables include the following:

- A vision document that articulates the business drivers and potential opportunities for gaining value from Microsoft SharePoint
- A planned, built, and secured MOSS 2007 technical infrastructure
- Design and implementation of an intranet taxonomy of sites and information
- Design and implementation of MOSS 2007 collaboration services
- Adaptation of client’s corporate brand into MOSS 2007-based images and style sheets
- Fully functional enterprise search
- Microsoft InfoPath®-based form template and approval workflow
- Testing and knowledge transfer
- Installation procedures and notes
- Full set of operational guidelines
- Project specification and management documentation

EMC delivers this engagement in just six weeks by using best-practice assets, time-tested project management methodologies, and subject-matter experts dedicated to the design and deployment of MOSS 2007 solutions.

Enhance, Extend, and Integrate Your Intranet with These Related EMC Capabilities:

PLAN

- Business Impact Planning
- Usability and Adoption
- Technical Planning

BUILD

- User Experience and Design
- Customization and Integration
- Platform Transition

MANAGE

- Operational Management
- Residency Services

Summary of Benefits

The EMC Intranet “In a Box” Service delivers a professionally built MOSS 2007 intranet and collaboration platform within the context of your business requirements. EMC Microsoft-certified consultants work collaboratively with you to assure that your organization is prepared to use, operate, grow, and extend your MOSS 2007 implementation for years to come.

This engagement provides the following benefits:

- Improved information sharing and collaboration through the new MOSS 2007 intranet
- An accelerated implementation schedule that quickly produces an operational system
- Quality and risk mitigation through template and tool-based execution
- Collaborative project execution and knowledge transfer that ensures staff readiness
- Operational and user guides for consistent support and usage
- Custom branded look and feel of all deployed sites

EMC Consulting has a tremendous portfolio of experience with Microsoft SharePoint and related technologies working with hundreds of implementations since the product’s release. We continue to work with and develop long-term relationships with our clients for one simple reason—we deliver solutions that align business vision with technology capabilities within the realities of budget and time. While some of our solutions have won awards and have been recognized for innovation, our reward is in the extended use and adoption of the solutions we design and deliver for our clients.

EMC Consulting

As part of the world’s leading developer and provider of information infrastructure technology and solutions, EMC Consulting transforms information into business results. Our consultants bring a unique mix of industry, business, and technology expertise to solve today’s toughest challenges. We use field-tested tools, proven methodologies, best practices, and industry standards to minimize risk and optimize time to value in our engagements. We provide a full range of consulting, design, implementation, and support services.



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